

**MADISON COUNTY ROAD DEPARTMENT
SERVICE CALL SCHEDULE
NOVEMBER 2022**

Madison County Road Department

Reporting Dates 11/01/22 through 11/30/22

Service Request Schedule Summary

Open Requests

Req #	Dates	Type / Priority	Assignee / Department	Caller / Address	Location / District	
32858	03/11/21 11/29/22	Request Schedule Closed	Durations 628.0 S-to-C 600.0 O-to-C	Ditching Medium Priority Needs ditching...possibly a culvert	Brown, Shirley Road Maintenance	Mister, Elaine South Deerfield Drive South Deerfield Dr District 1
34043	08/04/21 11/16/22	Request Schedule Closed	Durations 469.0 S-to-C 454.0 O-to-C	Gravel Medium Priority Need gravel and grading on road	Brown, Shirley Engineering	Williams, Ossie Williams Brooks Rd Williams Brooks Rd District 4
35763	12/14/21 11/17/22	Request Schedule Closed	Durations 338.0 S-to-C 322.0 O-to-C	Gravel Medium Priority Gravel has washed out on culvert	Brown, Shirley Engineering	Kynneddy, Cynthia Glenview Ct Glenview Ct District 4
36046	02/28/22 11/21/22	Request Schedule Closed	Durations 266.0 S-to-C 246.0 O-to-C	Culvert Installation Medium Priority Need culvert installed	Brown, Shirley Road Maintenance	Merritt, Cherry Pecan St Pecan St District 4
36388	04/06/22 11/18/22	Request Schedule Closed	Durations 226.0 S-to-C 209.0 O-to-C	Culvert Clean Out Medium Priority Culvert is stopped up, causing water to just stand still	Brown, Shirley Road Maintenance	Laird, Michelle Bridge Park Cir Bridge Park Cir District 1
36468	04/18/22 11/30/22	Request Schedule Closed	Durations 226.0 S-to-C 197.0 O-to-C	Ditching Medium Priority Don't have true ditches to hold water. Water is coming on to property from road	Brown, Shirley Engineering	Horton, Lee 109 Old Stagecoach Ln Old Stagecoach Lane
36506	04/19/22 11/14/22	Request Schedule Closed	Durations 209.0 S-to-C 196.0 O-to-C	Ditching Medium Priority Ditch is retaining water mostly downthe road in the ditch	Brown, Shirley Road Maintenance	Caldwell, Josh 539 Traceview Rd Traceview Rd District 1

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36517	04/20/22 11/29/22	Request Schedule Closed	Durations 223.0 S-to-C 195.0 O-to-C	Ditching Medium Priority	Brown, Shirley Road Maintenance	Resident 216 Summit Dr	Summit Dr District 1
Requesting ditch between the addresses of 214-216 Summit Dr							
36548	04/22/22 11/18/22	Request Schedule Closed	Durations 210.0 S-to-C 193.0 O-to-C	Grading Medium Priority	Brown, Shirley Engineering	Jones Rocky Hill Rd	Rocky Hill Rd District 5
Requesting to have road graded							
36568	04/25/22 11/15/22	Request Schedule Closed	Durations 204.0 S-to-C 190.0 O-to-C	Ditching Medium Priority	Brown, Shirley Engineering	Resident 1693 Swamp Rd	Swamp Rd District 5
Ditch and culvert needs cleaning causing the road to washing out							
36594	04/27/22 11/17/22	Request Schedule Closed	Durations 204.0 S-to-C 188.0 O-to-C	Ditching Medium Priority	Brown, Shirley Engineering	Resident 402 Stout Rd	Stout Rd District 3
Requesting to have ditches cleaned out							
36599	04/27/22 11/22/22	Request Schedule Closed	Durations 209.0 S-to-C 188.0 O-to-C	Ditching Medium Priority	Brown, Shirley Engineering	Vance, Billy 143 Strong Rd	Strong Rd District 1
Needs ditching							
36682	05/04/22 11/17/22	Request Schedule Closed	Durations 197.0 S-to-C 181.0 O-to-C	Ditching Medium Priority	Brown, Shirley Engineering	Resident 1317 North Old Canton Rd	North Old Canton Rd District 1
Requesting to have ditching done where water is standing in ditch. Needs to be cleaned out.							
36707	05/09/22 11/09/22	Request Schedule Closed	Durations 184.0 S-to-C 176.0 O-to-C	Ditching Medium Priority	Brown, Shirley Engineering	Klauder, Tommy 143 Twelve Oaks Trace	Twelve Oaks Trace District 4
Ditching and cleaning of culvert needed at his address. He has no true ditches							

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36714	05/09/22 11/08/22	Request Schedule Closed	Durations 183.0 S-to-C 176.0 O-to-C	Ditching Medium Priority Needs ditching on Coker Rd near the gates	Brown, Shirley Engineering	Mills, Nancy Coker Rd Coker Rd District 3
36722	05/10/22 11/30/22	Request Schedule Closed	Durations 204.0 S-to-C 175.0 O-to-C	Ditching Medium Priority Grading/ reworking ditch to flow around lot corner properly and prevent water from backing up in yard	Brown, Shirley Engineering	Resident 109 Old Stagecoach Lane Old Stagecoach Lane
37028	06/13/22 11/21/22	Request Schedule Closed	Durations 161.0 S-to-C 141.0 O-to-C	Culvert Repair Medium Priority Has a drop off from the road. Made need an asphalt tie in	Brown, Shirley Road Maintenance	Robinson, John T North Old Canton Rd North Old Canton Rd District 1
37077	06/16/22 11/09/22	Request Schedule Closed	Durations 146.0 S-to-C 138.0 O-to-C	Gravel Medium Priority Needs repair	Brown, Shirley Road Maintenance	Porter, Charles Mount Olive Church Rd Mount Olive Church Rd District 3
37213	06/28/22 11/28/22	Request Schedule Closed	Durations 153.0 S-to-C 126.0 O-to-C	Culvert Clean Out Medium Priority Culvert and ditch is holding water	Brown, Shirley Road Maintenance	Martin, Gail Wildwood Dr Wildwood Dr District 1
37296	07/07/22 11/07/22	Request Schedule Closed	Durations 123.0 S-to-C 117.0 O-to-C	Culvert Installation Medium Priority Requesting to have a culvert installed at new driveway. Will have it flagged	Brown, Shirley Road Maintenance	Wilson, Rosa 180 Twelve Oaks Rd 180 Twelve Oaks Rd District 5
37406	07/18/22 11/15/22	Request Schedule Closed	Durations 120.0 S-to-C 106.0 O-to-C	Ditching Medium Priority Needs ditching	Brown, Shirley Road Maintenance	Caller 306 Renees Way 306 Renees Way District 1

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37527	08/01/22 11/15/22	Request Schedule Closed	Durations 106.0 S-to-C 92.0 O-to-C	Ditching Medium Priority	Brown, Shirley Road Maintenance	Arnold, Kim 306 Renees Way	Renees Way District 1
Ditches need cleaning in cul-d-sec keeping it from flooding the yards							
37553	08/04/22 11/10/22	Request Schedule Closed	Durations 98.0 S-to-C 89.0 O-to-C	Pot Holes Medium Priority	Brown, Shirley Road Maintenance	Tindle, Lindsey Grayhawk Cove	Grayhawk Cv
Name: Lindsey Tindle e had one child break their ankle and we also							
37555	08/04/22 11/30/22	Request Schedule Closed	Durations 118.0 S-to-C 89.0 O-to-C	Ditching Medium Priority	Brown, Shirley Road Maintenance	Penn Virllilia Rd	Virllilia Rd District 4
On this road between Stokes and Patrick Rd ditches are stopped up							
37568	08/05/22 11/14/22	Request Schedule Closed	Durations 101.0 S-to-C 88.0 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Thompson, Ethel 3011 Madison St	Madison St District 1
Culvert stopped up							
37642	08/16/22 11/28/22	Request Schedule Closed	Durations 104.0 S-to-C 77.0 O-to-C	Ditching Medium Priority	Brown, Shirley Road Maintenance	McDonald, Richard McDonald Rd	Mcdonald Rd District 3
Needs ditching							
37686	08/24/22 11/09/22	Request Schedule Closed	Durations 77.0 S-to-C 69.0 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Lane, Johnny Shamrock Dr	Shamrock Dr District 3
Culvert going under the road is washing out							
37697	08/26/22 11/28/22	Request Schedule Closed	Durations 94.0 S-to-C 67.0 O-to-C	Ditching Medium Priority	Brown, Shirley Road Maintenance	Jones, Shelia Trace Harbor Rd	Trace Harbor Rd District 1
Needs ditching							

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37711	08/26/22 11/16/22	Request Schedule Closed	Durations 82.0 S-to-C 67.0 O-to-C	Pot Holes Medium Priority Needs repair	Brown, Shirley Road Maintenance	Coates, Mrs Muscadine Path	Muscadine Path District 3
37713	08/29/22 11/28/22	Request Schedule Closed	Durations 91.0 S-to-C 64.0 O-to-C	Culvert Clean Out Medium Priority Name: Patricia West Box would greatly appreciate your attention to	Brown, Shirley Road Maintenance	Box, Patricia Blackberry Creek Rd	Blackberry Creek Rd
37734	08/29/22 11/07/22	Request Schedule Closed	Durations 70.0 S-to-C 64.0 O-to-C	Pot Holes Medium Priority	Brown, Shirley Road Maintenance	Hagler, Luke Camden Pointe	Camden Pointe
37778	09/06/22 11/09/22	Request Schedule Closed	Durations 64.0 S-to-C 56.0 O-to-C	Pot Holes Medium Priority Needs pothole repair	Brown, Shirley Road Maintenance	Petro, Trey Muscadine Path	Muscadine Path District 3
37885	09/16/22 11/29/22	Request Schedule Closed	Durations 74.0 S-to-C 46.0 O-to-C	Road Condition Medium Priority Need road repair	Brown, Shirley Road Maintenance	Bouldin 143 McElroy Smith Rd	McElroy Smith Rd District 4
37907	09/19/22 11/18/22	Request Schedule Closed	Durations 60.0 S-to-C 43.0 O-to-C	Pot Holes Medium Priority Pot hole in front of this address	Brown, Shirley Road Maintenance	Unknown Cherry Hill Dr	Cherry Hill Dr District 3
37931	09/21/22 11/18/22	Request Schedule Closed	Durations 58.0 S-to-C 41.0 O-to-C	Pot Holes Medium Priority Bad pot hole in front of this address	Brown, Shirley Road Maintenance	Daniel Cherry Rose Tr	Cherry Rose Tr District 1

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37943	09/22/22 11/30/22	Request Schedule Closed	Durations 69.0 S-to-C 40.0 O-to-C	Ditching Medium Priority	Brown, Shirley Road Maintenance	Queen, Mildred 528 Virililia Rd	Virililia Rd District 4
Requesting to have ditches cleaned and dug out and culvert clean to stop water from road flooding unto property							
37956	09/23/22 11/14/22	Request Schedule Closed	Durations 52.0 S-to-C 39.0 O-to-C	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	Noble, Tricia Robinson Springs Rd	Robinson Springs Rd District 3
Need culvert installed on new property							
37966	09/26/22 11/10/22	Request Schedule Closed	Durations 45.0 S-to-C 36.0 O-to-C	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	Noble, Trish 845 Robinson Springs Rd	Robinson Springs Rd District 3
Need culvert installed							
38004	10/03/22 11/03/22	Request Schedule Closed	Durations 31.0 S-to-C 29.0 O-to-C	Pot Holes Medium Priority	Brown, Shirley Road Maintenance	Unknown Tyler Ln	Tyler Ln District 3
Pot holes need patching							
38008	10/04/22 11/15/22	Request Schedule Closed	Durations 42.0 S-to-C 28.0 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Riley, Ollie N Livingston Rd	North Livingston Rd District 3
Culvert going under road is eroding							
38030	10/07/22 11/10/22	Request Schedule Closed	Durations 34.0 S-to-C 25.0 O-to-C	Gravel Medium Priority	Brown, Shirley Road Maintenance	Patton Pisgah Bottom Rd	Pisgah Bottom Rd District 5
Need gravel on culvert, washing away from ditch across from address							
38035	10/10/22 11/16/22	Request Schedule Closed	Durations 37.0 S-to-C 22.0 O-to-C	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	Brown, Terrance Way Rd	Way Rd District 5
Need culvert installed on new property							

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38059	10/13/22 11/04/22	Request Schedule Closed	Durations 22.0 S-to-C 19.0 O-to-C	Pot Holes Medium Priority Name: Sherry Veal 5 Lake Cavalier Road.	Brown, Shirley Road Maintenance	Veal, Sherry Lake Cavaleir Rd Lake Cavalier Rd District 3
38089	10/18/22 11/10/22	Request Schedule Closed	Durations 23.0 S-to-C 14.0 O-to-C	Pot Holes Medium Priority Pot holes need to be filled pass Gunter Rjust pass a hill	Brown, Shirley Road Maintenance	Blocker, Michelle Endris Rd Endris Rd Endris Rd District 4
38092	10/18/22 11/07/22	Request Schedule Closed	Durations 20.0 S-to-C 14.0 O-to-C	Pot Holes Medium Priority Holes at the bridge need repair.	Brown, Shirley Road Maintenance	Davis, Casey Old 51 Rd Old 51 Rd District 5
38093	10/18/22 11/29/22	Request Schedule Closed	Durations 42.0 S-to-C 14.0 O-to-C	Grading Medium Priority Name: Billy D Parker ns, the gravel road has formed some deep holes and it is six	Brown, Shirley Road Maintenance	Parker, Billy Gunter Lane Gunter Ln District 3
38098	10/19/22 11/03/22	Request Schedule Closed	Durations 15.0 S-to-C 13.0 O-to-C	Pot Holes Medium Priority Pot holes infront of Ridley Hill Baptist Church	Brown, Shirley Road Maintenance	McDonald, Larry N Livingston Rd North Livingston Rd District 3
38101	10/19/22 11/10/22	Request Schedule Closed	Durations 22.0 S-to-C 13.0 O-to-C	Pot Holes Medium Priority Needs pothole repair	Brown, Shirley Road Maintenance	Grogan, Jenny Woodlea Road Allard Rd District 3
38102	10/19/22 11/17/22	Request Schedule Closed	Durations 29.0 S-to-C 13.0 O-to-C	Pot Holes Medium Priority Needs pothole repair	Brown, Shirley Road Maintenance	Grogan, Jenny Woodlea Road Woodlea Rd District 4

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38105	10/20/22 11/08/22	Request Schedule Closed Durations 19.0 S-to-C 12.0 O-to-C	Pot Holes Medium Priority Needs potholes filled up	Brown, Shirley Road Maintenance	Keith, Brenda Waldrop Road	Waldrop Rd District 4
38110	10/24/22 11/30/22	Request Schedule Closed Durations 37.0 S-to-C 8.0 O-to-C	Grading Medium Priority Road needs at least 6 or 7 loads of clay gravel according to Lawrence.	Brown, Shirley Engineering	Morris, Lawrence George Rd	George Rd District 5

Open Requests: 51 129.8 **S-to-C Average Duration**
113.8 **O-to-C Average Duration**

Total Requests: 51 129.8 **S-to-C Average Duration**
113.8 **O-to-C Average Duration**